



Customer Contact & Shipping Address

Name: _____

Address: _____

City/State/Zip: _____

Email: _____

Phone: _____

Preferred Communication

Email Phone

Ribbon Update or Rebuild Cost Fees and Costs per set of Ribbons

Adding Devices (Stars & Oak Leaf) or Attachments (numerals, letters, frames, etc.): \$3.00 update service fee, plus the cost of new device/attachment being added.

Adding Ribbons: \$7.50 Rebuild service fee, plus the cost of the new ribbon AND the cost of any additional ribbons that are changing position within the set.

Instructions

Provide information on what you need added, modified, or updated.

Price Calculator

Ribbons being added: _____ x \$2.15 = _____

Ribbons Moving position: _____ x \$2.15 = _____

Devices being added: _____ x \$0.75 = _____

Attachments being added: _____ x \$1.25 = _____

Update only service fee:(\$3.00) _____

Rebuild service fee: (\$7.50) _____

Subtotal = _____

Number of sets x _____

Total = _____

Note: Total does not include shipping charges. Once the order is received, we will contact you to arrange payment.

Pre Mail Checklist

- Provide contact information.
- Please package sets in a padded mailer or box.
- Secure clutches to pin backs to prevent damage or injury.
- Include instructions and list of additions.
- Optional: Include Awards List and we will update/rebuild set to match

Mail to: UltraThin Inc.
1720 S. Broadway
Moore, OK 73160

HANDCRAFTED IN THE USA SINCE 1986

1720 S. BROADWAY ST. • MOORE, OK 73160 • PH. 800.758.7265 • FAX 800.962.1451 • WWW.ULTRATHIN.COM

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Updating Your Ribbons or Medals *Frequently Asked Questions*

■ Can ribbons or medals be updated?

In general, yes. Our skilled technicians can add devices/attachments and ribbons to existing UltraThin Ribbon sets.

Devices and attachments can be updated on existing Medal sets and medallions can be re-used when rebuilding or adding additional medals

■ Is it cost effective to add to an existing set versus buying new?

It depends on the modifications needing to be made. The fewer ribbons that need to be repositioned the more feasible and cost effective it is to add awards. Adding awards to the bottom of the set is more often not cost effective because all or most of the ribbons need to be moved to allow space for the new award.

■ If it is *not* cost effective to add new ribbons to an existing set, it is often possible to realize some cost savings by re-using the existing devices from the old set.

■ There are times that we will advise against adding to an existing set because of the age or current condition of the ribbons.

■ UltraThin will make every effort to provide you with the highest level of expertise and care at the most cost-effective price.

■ Can UltraThin update a set that was manufactured by another company?

We are happy to add devices to any set that we receive regardless of origin. However, we do not add ribbons to non-UltraThin sets, the Original UltraThin process is not compatible with the technique's other services use. The exception being restorations of awards in the style that matches the era in which they were received.

If we are not confident about maintaining the integrity of the set, we will return it unaltered.

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